Public Sector Performance Programme 2022-2025
An International Benchmarking Study

Final Conference Benchmarking Study 2022 – 2025

Online
3 – 4 February 2026

Programme

Tuesday 3 February 2026

09.00   **Opening of the conference**
Marco Ongaro, Director-General, EIPA
Jelle Kort, PhD, *and Frans Van Dongen*, Programme Managers Public Performance, Ministry of the Interior and Kingdom Relations of the Netherlands

09.20   **Public Sector Performance Benchmarking study 2022 – 2025: objectives, sub-studies, work and first findings**
*Iwona Karwot***,** PhD, Senior Expert and Project Leader, EIPA

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Part I:
Public Administration

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09.40   **Public administration performance in 35 countries: presentation of study results**
Miranda Lovell-Prescod, Senior Research Officer, EIPA
Paolo Giovanetti, former Research Officer, EIPA

10.05   **Expert's panel – what's working and what's not working and why? What solutions could we find to improve performance of public administration?**
Best practices and trends in public administration performance. Recommendations

- *Valerie Frey,* Head of Division (Acting), Governance Indicators and Performance, OECD
- *Willeke Slingerland*, Professor, Utrecht University of Applied Sciences
- *Jurriaan Parie,* Algorithm Expert, NGO Algorithm Audit
- *Miranda Lovell-Prescod*, Senior Research Officer, EIPA (as moderator)

10.50   **Conclusions - moderator**

11.00   **Questions and answers from the audience**

11.15   **Coffee Break**

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Part II:
Dashboard

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11.30   **Practical use of the Dashboard**
Miranda Lovell-Prescod, Senior Research Officer, EIPA
Björn Hölbling, Research Officer, EIPA

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Part III:
Education

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11.55   **Public performance in education in 35 countries: presentation of study results**
Gaetano Francesco Coppeta, PhD, Researcher, Politecnico di Milano School of Management, on behalf of
Kristof De Witte, Professor,Katholieke Universiteit Leuven, United Nations University (UNU-MERIT) at Maastricht University
Tommaso Agasisti, Professor, Politecnico di Milano School of Management
Giovanna D'Inverno, Associate Professor, University of Pisa

12.20 **Expert's panel – what's working and what's not working and why? What solutions could we find to improve performance of education?**
Best practices and trends in education. Recommendations

- *Luka Boeskens*, Policy analyst, OECD Directorate for Education and Skills
- *Wim Groot*, Professor, Maastricht Graduate School of Governance
- *Oleg Badunenko*, Dr, Senior Lecturer, Brunel University of London
- *Dániel Horn,* Professor, ELTE Centre for Economic and Regional Studies
- *Gaetano Francesco Coppeta,* PhD, Researcher, Politecnico di Milano School of Management (as moderator)

13.05 **Conclusions - moderator**

13.15 **Questions and answers from the audience**

13:30 **Lunch break**

Part IV:
Housing

14.30 **Performance of housing policies in 35 countries: presentation of study results**
Kees Dol and *Pieter Kranenborg,* RIGO Research & Advisory

14.55 **Expert's panel – what's working and what's not working and why? What solutions could we find to improve public performance in housing?**
Best practices and trends in housing. Recommendations

- *Joris Hoekstra*, Associate Professor, Delft University of Technology
- *Martijn Eskinasi*, PhD, Chief Science Officer DG Volkshuisvesting en Bouwen, Ministry of Housing and Spatial Planning, NL
- *Robin van Leijen*, Senior European Public Affairs, AEDES
- *Kees Dol* (as moderator)

15.40 **Conclusions - moderators**

15.50 **Questions and answers from the audience**

16.05 **Coffee Break**

Part V:
Social Safety

16.15 **Public performance of social safety policies in 35 countries: presentation of study results**
Lorenzo Pasculli, Prof., Dr, Deputy Director at the Dawes Centre for Future Crime, University College London

1640 **Expert's panel – what's working and what's not working and why? What solutions could we find to improve public performance in social safety?**
Best practices and trends. Recommendations

- *Toine Dam,* Drs., Project Leader, ICTU
- *Edwin Kruisbergen,* PhD*,* Research Coordinator, Dutch Ministry of Justice and Security
- *Lorenzo Pasculli,* Prof., Dr, (as moderator)

17.25   **Conclusions - moderator**

17.35   **Questions and answers from the audience**

17.45   **End of the first day**

Wednesday 4 February 2026

09.00   **Opening of the second day of the conference**
Iwona Karwot, PhD, Senior Expert and Project Leader, EIPA

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Part VI:
Environmental Protection and Climate Change

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09.05   **Public performance of Environmental Protection and Climate Change policies in 35 countries: presentation of study results.**
Emma Avoyan and Iulian Barba-Lata, Assistant Professors, Radboud University

09:30   **Expert's panel – what's working and what's not working and why? What solutions could we find to improve public performance of Environmental Protection and Climate Change?**
Best practices and trends. Recommendations

- *Kevin Raaphorst,* Assistant Professor. Radboud University Nijmegen Assistant Professor, Radboud University
- *Raoul Beunen,* Professor of Environmental Governance, Faculty of Science, Open Universiteit
- *Emma Avoyan* and *Iulian Barba-Lata,* (as moderators)

10.15   **Conclusions – moderators**

10.25   **Questions and answers from the audience**

10:40   **Coffee Break**

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Part VII:
Social Security, Employment, Income and Wealth

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11.00   **Public performance of Social Security, Employment, Income and Wealth in 35 countries: presentation of study results.**
Michael Dauderstädt, PhD, Former Director of the Division for Economic and Social Policy of the Friedrich Ebert Foundation

11.25   **Expert's panel – what's working and what's not working and why? What solutions could we find to improve public performance of Social Security, Employment, Income and Wealth?**
Best practices and trends. Recommendations

- *Anton Hemerijck,* Professor of Political Science and Sociology, European University Institute
- *Daniël van Vuuren*, Prof., Dr, Head of the Social Security cluster, SEO Amsterdam Economics
- *Danai Konstantinidou,* PhD, Researcher in Social Policies, European Social Observatory (OSE)
- *Michael Dauderstädt,* PhD, Former Director of the Division for Economic and Social Policy of the Friedrich Ebert Foundation (as moderator)

12.10   **Conclusions – moderator**

12.20   **Questions and answers from the audience**

12:30   **Lunch break**

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Part VIII:
Health

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13.30   **Performance of the Health care sector in 35 countries: presentation of study results.**
Enrique Bernal-Delgado, MD, Dr, Senior Scientist, Data Science for Health Services and Policy Research, Institute for Health Sciences

13.55   **Expert's panel – what's working and what's not working and why? What solutions could we find to improve public performance of Health?**
Best practices and trends. Recommendations

- *Wanda Wendel-Vos*, Head Department of Lifecourse, Lifestyle and Health, National Institute for Public Health and the Environment
- *Slaven Krtalic,* Prof., PhD, Head of the Department for Promotion of Health-Enhancing Physical Activity, Croatian Institute of Public Health
- *Enrique Bernal-Delgado,* MD, Dr. (as moderator)

14.40   **Conclusions – moderator**

14.50   **Questions and answers from the audience**

15:05   **Coffee Break**

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Part IX:
Sport

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15.20   **Public performance of the Sports sector in 35 countries: presentation of study results.**
Nils Asle Bergsgard, Prof., Dr, University of South-Eastern Norway

15.45   **Expert's panel – what's working and what's not working and why? What solutions could we find to improve public performance of Sports?**
Best practices and trends. Recommendations

- *Remco Hoekman*, Prof., Dr, Professor, Radboud University
- *Bjarne Ibsen*, Prof. Emeritus Centre for Sports, Health, and Civil Society, University of Southern Denmark
- *Richard Giulianotti,* Professor, Loughborough University
- *Nils Asle Bergsgard,* Prof., Dr. (as moderator)

16.30   **Conclusions – moderator**

16.40   **Questions and answers from the audience**

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Part X:

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16.55   **Closure and end of the conference**