

Category	Name of project	Country	Organization	Results
Digital Public Administration	Relaunch of FinanzOnline and integration of chatbot “Fred”	Austria	Federal Ministry of Finance	EPSA 2021 Good Practice
Digital Public Administration	Online Meetings with Secure Digital Decision-Making	Austria		
Digital Public Administration	e-government-platform “Digitale Stadt Graz” (Digital City of Graz)	Austria	Landeshauptstadt Graz	
Digital Public Administration	Justizonline	Austria	Austrian Federal Ministry of Justice	EPSA 2021 Award Nominee / 2nd place
Digital Public Administration	“AI against Covid-19 disinformation”	Austria	Press and Information Service City of Vienna (MA 53)	
Digital Public Administration	The Virtual Wien-Akademie	Austria	Vienna City Administration	
Digital Public Administration	Support videos for women in challenging situations	Austria	Frauenservice Wien	
Digital Public Administration	Vienna provides space	Austria	City of Vienna Municipal Department 65 - Legal Affairs: Transport and Traffic	EPSA 2021 Award Winner
Digital Public Administration	Cross-border Fines	Belgium	Justitie (The Federal Public Service Justice)	EPSA 2021 Award Nominee / 3rd place
Digital Public Administration	MAGDA Document Service: the digital solution for efficient correspondence between government and citizens	Belgium	Agentschap Digitaal Vlaanderen	
Digital Public Administration	Unified E-Register of Incentives in the Economy of the Republic of Srpska	Bosnia and Herzegovina	Ministry of Economy and Entrepreneurship in the Government of the Republic Srpska	
Digital Public Administration	Process digitalization in digital transformation	Bosnia and Herzegovina	City of Prijedor	
Digital Public Administration	All-in 1 HR	Cyprus	Cyprus University of Technology (CUT)	EPSA 2021 Good Practice
Digital Public Administration	e-Payments Online	Cyprus		
Digital Public Administration	rEEYplace: Automatic Processing of Substitute Teacher Needs in Public Schools	Cyprus	Educational Service Commission (ESC)	EPSA 2021 Award Nominee
Digital Public Administration	Electronic prescription - ePrescription Information System	Czech Republic	State Institute for Drug Control	

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Digital Public Administration	Citizen Guide and Digital Services for Attica Region	Greece	Maria Kouri	
Digital Public Administration	Smart Policing	Greece	HELLENIC POLICE HEADQUARTERS	
Digital Public Administration	"SUPPLY OF ROAD SAFETY EQUIPMENT TO IMPROVE THE SAFETY OF THE ROAD NETWORK (CAT'S EYES)"	Greece	Municipality of Palaio Faliro (Greece)	
Digital Public Administration	Extending and Empowering the Capacity of digital evidence examination through the procurement of specialized hardware and forensic software and relevant trainings of police personnel (EX.E.C.U.T.I.V.E.)	Greece	Digital Evidence Examination Department/Forensic Sciences Division/Hellenic Police	
Digital Public Administration	Bridging the gap between citizens and the Municipality of Central Corfu & Diapontian Islands	Greece	Municipality of Central Corfu and Diapontian Islands	
Digital Public Administration	Innovative techniques restart and reform Governance IN-TE-R-RE-G	Greece	Managing Authority of the European Territorial Cooperation Programmes	
Digital Public Administration	The Municipality of Nea Ionia Digitizes its services to support vulnerable people during the COVID-19 Crisis	Greece	Municipality of Nea Ionia	
Digital Public Administration	e-Services - Patras District Civil Court	Greece	Patras District Civil Court	
Digital Public Administration	City of Athens e-Services Platform	Greece	City of Athens	
Digital Public Administration	Municipality ASP 2.0 (Further development and nationwide extension of the Municipality ASP system)	Hungary	Ministry of Interior of Hungary	EPSA 2021 Good Practice

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Digital Public Administration	Development of data infrastructure and services for the Earth Observation Information System (EOIS)	Hungary	KIFÜ – Governmental Agency for IT Development	
Digital public Administration	Public Service Data Catalogue	Ireland	Office of the Government Chief Information Officer, Department of Public Expenditure and Reform, Ireland	
Digital Public Administration	E-denderry	Ireland	Offaly County Council	
Digital Public Administration	Digital for reconstruction grands	Italy	USRC	EPSA 2021 Good Practice
Digital Public Administration	AsmeLaB - Digitization of competitions for access to public employment	Italy	Divignano Municipality	
Digital Public Administration	Digital Skills and Knowledge for PA (DSKPA), Competenze Digitali per la PA	Italy	Department of Public Administration	
Digital Public Administration	Casemates	Luxembourg	Service Central de Legislation	EPSA 2021 Award Nominee
Digital Public Administration	CdT Transformation Programme	Luxembourg	Translation Centre for the Bodies of the European Union (CdT)	
Digital Public Administration	Connected eGovernment (CONvErGE)	Malta	Office of the Principal Permanent Secretary within the Office of the Prime Minister	
Digital Public Administration	The Electronic Documents Archive	Poland	Head Office of Polish State Archives	EPSA 2021 Award Nominee
Digital Public Administration	Standardization in the ICT (Information and Communication Technology) sector in Municipal Organizational Units of Gliwice City through the implementation of Data Center solutions.	Poland	Śląska Sieć Metropolitalna Sp. z o.o.	
Digital Public Administration	Digital publication of Statistics Poland entitled "Poland on the way to SDGs. Report 2020" available at: https://raportsdg.stat.gov.pl/2020/en/index.html	Poland	Statistics Poland	
Digital Public Administration	Intranet as a tool of Digital Public Administration	Poland	Statistics Poland	

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Digital Public Administration	Geoportal.gov.pl	Poland	Head Office of Geodesy and Cartography	
Digital Public Administration	Id.gov.pt	Portugal	AMA – Administrative Modernization Agency	EPSA 2021 Good Practice
Digital Public Administration	Information System for COVID-19 Immunization Management	Serbia	Office for IT and eGovernment	
Digital Public Administration	STOP the Bureaucracy portal in conjunction with Single Collection of Measures	Slovenia	Ministry of Public Administration	
Digital Public Administration	Consultas Covid Extremadura	Spain	Government Delegation in Extremadura	EPSA 2021 Good Practice
Digital Public Administration	Transparency at the service of health	Spain	Junta de Castilla y León (Governing Council of Castile-Leon)	EPSA 2021 Award Nominee / Special recognition of responding to the COVID -19 crisis
Digital Public Administration	Telematic Application T-Canaria and the Canary Islands Transparency Index (ITCanarias) for the Self-Diagnosis and Evaluation of Institutional Transparency	Spain	Office of the Canary Islands Commissioner of Transparency and Access to Public Information	
Digital Public Administration	Open Document Management System in the City of Sant Feliu de Llobregat for better public service delivery	Spain	Ajuntament de Sant Feliu de Llobregat	
Digital Public Administration	Digital Maturity Index for local governments	Spain	Open Government of Catalonia	
Digital Public Administration	360 Office Model	Spain	Madrid Digital Agency	
Digital Public Administration	Automated artificial intelligence / machine learning-supported tax registration for non-Swedish customers	Sweden	Swedish Tax Agency	
Digital Public Administration	VR Works	The Netherlands	Gemeente 's-Hertogenbosch	

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Digital Public Administration	City Deal Zicht op Ondernijning	The Netherlands	Department of Internal Affairs in co-operation with ICTU	EPJA 2021 Good Practice
Digital Public Administration	Information-supported decision-making	The Netherlands	Ministry of Foreign Affairs	EPJA 2021 Good Practice
Green Public Administration	R&I Mobility Strategy	Austria	Federal Ministry for Climate Action, Environment, Energy, Mobility, Innovation and Technology	EPJA 2021 Good Practice
Green Public Administration	KIS-Graz - Climate Innovation City Graz (Klima-Innovations-Stadt Graz)	Austria	Magistrat Graz / Stadtbaudirektion	
Green Public Administration	Renewable Energy from Wastewater – Wastewater Treatment Plants as Local Energy Cells	Austria	Wasserverband Mürzverband	EPJA 2021 Good Practice
Green Public Administration	SDGs and Contemporary Sustainability Management in Action: Turning Challenges into Opportunities	Austria	Parliamentary Administration of Austria, Parlamentsdirektion	
Green Public Administration	Verification of Cyta as the first and only 'Zero Waste to Landfill' Organisation in Cyprus	Cyprus	Cyta (Cyprus Telecommunication Authority)	
Green Public Administration	Smart infrastructure for smart public administration	Estonia	eu-LISA - European Union Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice	EPJA 2021 Award Nominee / 2nd place
Green Public Administration	'RECIPROCAL RECYCLING'	Greece	INSTITUTION FOR CARE & EXCELLENCE OF THE HELLENIC POLICE	
Green Public Administration	"Development of infrastructures capable of monitoring, recording and analysing power and other resource consumption data"	Greece	Municipality of Palaio Faliro (Greece)	
Green Public Administration	Energy Efficiency and Renewable Energy Sources in Public School Buildings in the Municipality of Serres	Greece	Municipality of Serres	EPJA 2021 Good Practice

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Green Public Administration	Adopt-A-Tree in Athens	Greece	City of Athens	
Green Public Administration	Greening of Budapest Metropolitan Area 6th district Terézváros Municipality	Hungary	Budapest Metro Area 6th Distr. Terézváros Municipality	EPSA 2021 Good Practice
Green Public Administration	EnerCoach – a digital energy accounting platform for municipalities to monitor energy consumption of public infrastructure	Luxembourg	SIGI - Syndicat Intercommunal de Gestion Informatique	EPSA 2021 Award Winner
Green Public Administration	IRec	Portugal	Câmara Municipal de Cascais	EPSA 2021 Award Nominee
Green Public Administration	Circular Economy: Closing the loop – From waste to resource – The key for the success	Portugal	Agência Portuguesa do Ambiente	
Green Public Administration	Processing invasive alien plants into useful products and input material for industry	Slovenia	The City of Ljubljana	EPSA 2021 Award Nominee / 3rd place
Green Public Administration	RESHUB Network in EU	Slovenia	Republic of Slovenia Ministry of Defence	
Green Public Administration	Green Supply Chains	Slovenia	Ljubljana Tourism	EPSA 2021 Good Practice
Green Public Administration	Green Port Initiative	Spain	Autoridad Portuaria de Málaga	EPSA 2021 Good Practice
Green Public Administration	Delocalized Workplace and Telework	Spain	General Directorate of Digital transformation of the Justice Administration (Spanish Ministry of Justice)	
Innovative Public Administration	U25 – TOGETHER FOR YOUNG PEOPLE IN VIENNA	Austria	City of Vienna, Municipal Department for Social Welfare, Social and Public Health Law	EPSA 2021 Good Practice
Innovative Public Administration	Federal Quality Framework for CPD – a key to educational success	Austria	Federal Ministry of Education, Science and Research	
Innovative Public Administration	LENDHAFEN	Austria	Department for Economic and Tourism development Graz	
Innovative Public Administration	FSW Client Council	Austria	Fonds Soziales Wien (FSW)	

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Innovative Public Administration	networking project - culture of democracy and prevention	Austria	Kinder- und Jugendanwaltschaft Wien	
Innovative Public Administration	Country of Origin Information (COI) - IT Infrastructure	Austria	Staatendokumentation - Country of Origin Department of the Federal office for Immigration and Asylum	
Innovative Public Administration	Human Rights Go Local Vienna, the City of Human Rights	Austria	Vienna City Administration	EPSA 2021 Good Practice
Innovative Public Administration	Regional.Digital.Innovativ	Austria	Austrian Research Promotion Agency (FFC)	
Innovative Public Administration	Gov Buys Innovation	Belgium	Nido	EPSA 2021 Award Nominee / 2nd place
Innovative Public Administration	Blueprint for Artificial Intelligence adoption	Belgium	Flanders Investment & Trade	EPSA 2021 Good Practice
Innovative Public Administration	Participons : co-construisons ensemble le SPW de demain !	Belgium	Service public de Wallonie	
Innovative Public Administration	Smartphone ABC	Cyprus		
Innovative Public Administration	Innovative Administration In Cyprus Prisons	Cyprus	Cyprus Prisons Department	EPSA 2021 Award Nominee
Innovative Public Administration	SUPPORTED LIVING HOMES/PROGRAMMES	Cyprus	Department for Social Inclusion of Persons with Disabilities, Ministry of Labour, Welfare and Social Insurance	
Innovative Public Administration	Imagions ensemble l'avenir des services de l'Etat en Région Grand Est (design thinking)	France	Préfecture de Région Grand EST	
Innovative Public Administration	Covid Law Lab	Greece	Centre of International and European Economic Law	
Innovative Public Administration	"STAYING AT HOME – HELP AT HOME" - during measures to prevent and limit the spread of COVID-19	Greece	Municipality of Palaio Faliro (Greece)	
Innovative Public Administration	L7 - Agile Project Innovation for Multilevel Governance of Public Works	Greece	Region of Crete	

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Innovative Public Administration	Stay home – the Municipality of Serres stays at work for you	Greece	Municipality of Serres	EPSA 2021 Good Practice
Innovative Public Administration	Innovative Public Sector Recruitment Process (In the COVID-19 era)	Greece	OSY A.E	
Innovative Public Administration	It' s all about art	Greece	Municipality of Alimos	
Innovative Public Administration	The development of Mobile Integrated Customer Service Offices (Government Window Busses)	Hungary	Prime Minister's Office State Secretariat for Territorial Public Administration	
Innovative Public Administration	QUA - Quartiere Bene Comune (neighbourhood, common good)	Italy	Municipality of Reggio Emilia	
Innovative Public Administration	SISTEMA IRPINIA: Sustainable Local Development and Territorial Governance	Italy		
Innovative Public Administration	THE SOCIAL RESPONSIBILITY CHARTER	Italy	Chamber of Commerce of Treviso - Belluno Dolomiti	
Innovative Public Administration	Maker Faire Rome – The European Edition: a collaborative platform	Italy	Innova Camera, Special Agency of Rome Chamber of Commerce	
Innovative Public Administration	Europe Wide Area Office	Italy	Provincia di Parma	
Innovative Public Administration	The Innovation Laboratory	Latvia	The State Chancellery	EPSA 2021 Good Practice
Innovative Public Administration	EMMERGENCY PRFOR WIDOWERS AND DINGLE-MOTHERS REFUGEES AFFECTED BY HIV/AIDS	Malawi	BE ONE FOR DEVELOPMENT D.O.D	
Innovative Public Administration	Transition to Remote Working	Malta	Ministry for Energy, Enterprise & Sustainable Development	
Innovative Public Administration	Edilizia Solidale	Olivery - Italy	Comune di Oliveri	

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Innovative Public Administration	GovTech procurement platform	Poland	GovTech Centre (Chancellery of the Prime Minister of Poland)	
Innovative Public Administration	Cascais Mask Factory / Accessible Masks Program	Portugal	Câmara Municipal de Cascais	
Innovative Public Administration	LabX - Experimentation Laboratory for the Public Administration	Portugal	AMA - Administrative Modernization Agency	EPSA 2021 Award Winner
Innovative Public Administration	At a distance, but close to you	Romania	6th District General Directorate for Social Care and Child Protection	EPSA 2021 Award Nominee - Special recognition of responding to the COVID -19 crisis
Innovative Public Administration	DEVELOPING A UNITARY HUMAN RESOURCE MANAGEMENT SYSTEM WITHIN THE PUBLIC ADMINISTRATION	Romania	National Agency for Civil Servants	
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Innovative Public Administration	Finančna uprava RS	Slovenia	Financial Administration of the Republic of Slovenia	
Innovative Public Administration	Partnership for Change	Slovenia	Ministry of Public Administration	
Innovative Public Administration	Raising children's awareness of sustainable development	Slovenia	The City of Ljubljana	EPSA 2021 Good Practice
Innovative Public Administration	Culture on the web	Slovenia	Ljubljana Tourism	
Innovative Public Administration	Chivalry in Ljubljana: assisting citizens and improving their quality of life	Slovenia	The City of Ljubljana	EPSA 2021 Good Practice
Innovative Public Administration	THE EGAP INNOVATE UNIVERSE. A NEW TRAINING PARADIGM FOR THE ADMINISTRATION OF THE FUTURE	Spain	Escola Galega de Administración Pública	

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Innovative Public Administration	IMPACT OF THE COVID19 PANDEMIC ON MUNICIPAL PUBLIC HEALTH SERVICES. IMPROVING LOCAL RESPONSE IN FUTURE HEALTH CRISIS.	Spain	Diputació de Barcelona. Area of Equality and Social Sustainability	
Innovative Public Administration	Missions València 2030: a mission-oriented R&I governace model to improve people's lives	Spain	AYUNTAMIENTO DE VALENCIA	
Innovative Public Administration	COMMUNITY MEDIATION PROGRAMME	Spain	Diputació de Barcelona	
Innovative Public Administration	The public policy planning and evaluation area	Spain	Andalusian Institute of Public Administration	EPSA 2021 Good Practice
Innovative Public Administration	Digital Factory	Spain	Madrid Digital Agency	
Innovative Public Administration	Demand side management at Umeå University	Sweden	Umeå University	
Innovative Public Administration	Toolbox Slimme Mobiliteit	The Netherlands	Province Noord-Holland	
Innovative Public Administration	Institute of Brilliant Failures	The Netherlands	Institute of Brilliant Failures Foundation	
Innovative Public Administration	Town Twinning Between Turkey and the EU	Turkey	Ministry of Foreign Affairs Directorate for EU Affairs	
Innovative Public Administration	My City, My Future!	Turkey	Nilufer Municipality	EPSA 2021 Award Nominee
Innovative Public Administration	Nilüfer Social Entrepreneurship Center	Turkey	Nilüfer Municipality	