

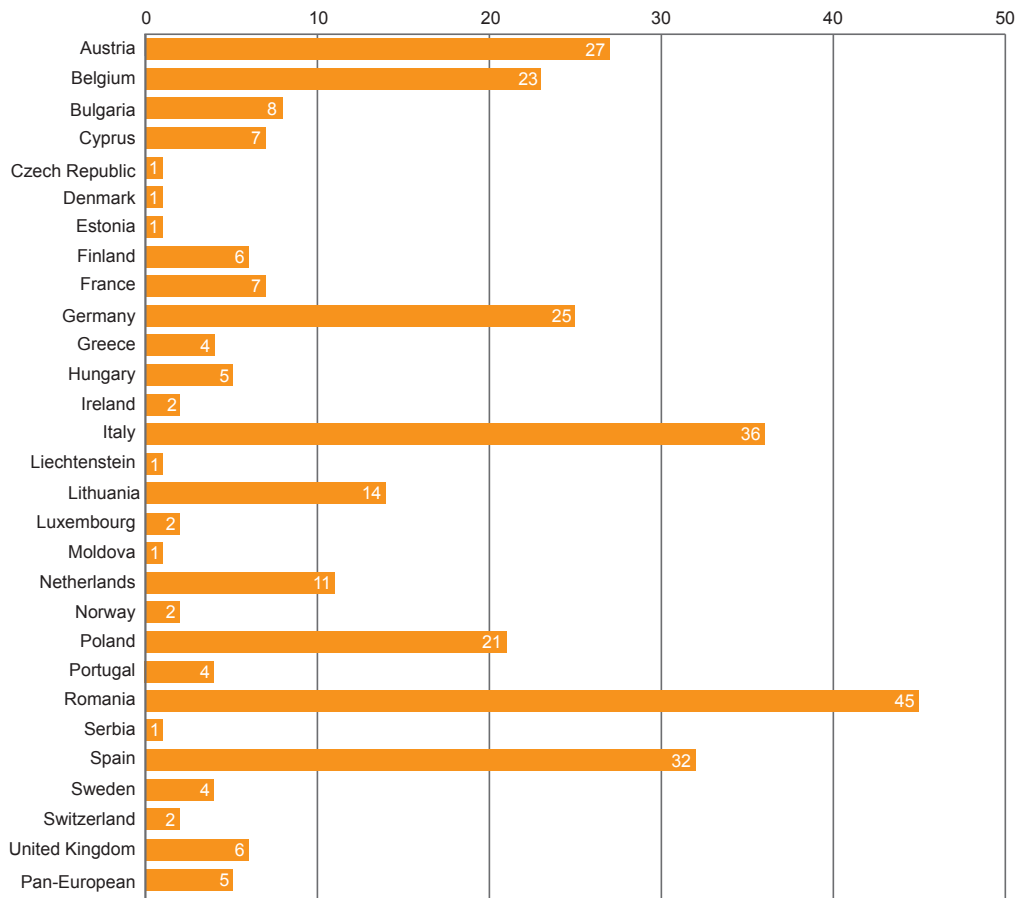


Facts & Figures

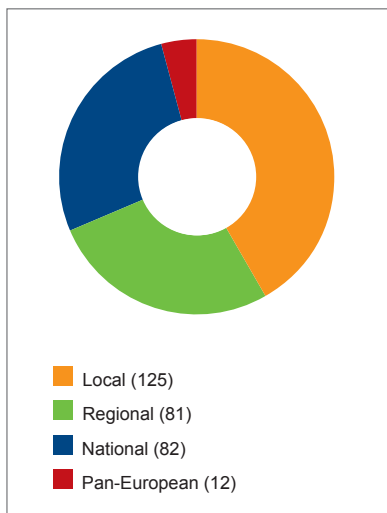


300 applications
28 countries
40 Best Practice certificate holders
20 nominees
4 winners...

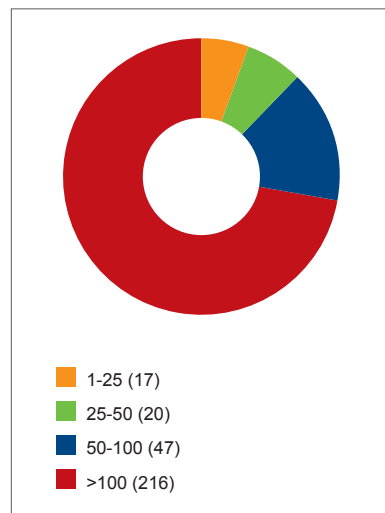
Applications by Country



Applications by Administrative Level



Applications by Size of Organisation








Award Nominees

Performance Improvement in Public Service Delivery

-  The Baby-Document-Service by the Department for Citizens Proceedings
City of Graz
-  C!You - start-learning@Hamburg: Online Self-Assessment Service to Assist Career Orientation
Senate of the Free and Hanseatic City of Hamburg
-  Integrated Online Portal for SMEs
City of Düsseldorf
-  Regional Platform of e-Services for all – e-Bourgogne
Grouping of Public Interest (GIP) e-Bourgogne
-  Conflicts between Citizens and Government: Towards a Pro-Active, Solution-Driven Approach
Ministry of the Interior and Kingdom Relations




Citizen Involvement

-  Citizen Involvement in Ghent: Ledeberg Leeft!
City of Ghent
-  Cologne Participatory Budget
City of Cologne
-  Governance Plan of Cantabria 2008-2011
Gobierno de Cantabria
-  Ragazzi in Aula
Consiglio Regionale del Piemonte
-  Gdynia Civic Sector
Gdynia City Hall

New Forms of Partnership Working

-  klima:aktiv mobil
Federal Ministry of Agriculture, Forestry, Environment and Water Management
-  Present in School, Absent in Jail - Local Partnership to Prevent and Combat Juvenile Delinquency and Child Victimisation
Prefecture of Neamt County
-  Flytta till Dalarna (Move to Dalarna)
Region Dalarna
-  Oldham Partnership
Oldham Council
-  Community Alcohol Partnership (CAP)
Cambridgeshire County Council Trading Standards Service

Leadership and Management for Change

-  Cultural and Organisational Change in the Mainstream of a Meta-Ethics Approach
Lausanne Municipal Police
-  From Bureaucracy to Service Provider
Danish Immigration Service
-  Management in Sant Cugat City Hall - Budgeting the Strategy: A New Deal Between Political Management and Politic Leadership
Sant Cugat City Council
-  Training for Sustainable Change - Managing Human Capital at the Municipality of Porto
Municipality of Porto
-  Transforming Christie Services for Cancer Patients
The Christie NHS Foundation Trust

And the winner is...

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