

Training activities of the CAF RC in 2011

- **The CAF External Feedback and Label: Training on the delivery of external feedback**
Maastricht, 13-14 January 2011
- **The CAF and the Balanced Scorecard**
Maastricht (NL), 15-17 June 2011
- **Quality Management in the Public Sector - The CAF in Action**
Barcelona (ES), 22-23 September 2011
- **Performance Management in the context of total quality management**
Maastricht (NL), 7-9 December 2011