

Training activities of the CAF RC in 2010

- **The CAF Recognition and Label: Training on the delivery of external feedback**
Maastricht, 1-2 March and 12-13 April 2010
- **The CAF and the Balanced Scorecard**
Maastricht (NL), 16-18 June 2010
- **Quality Management in the Public Sector - The CAF in Action**
Barcelona (ES), 7-8 October 2010
- **Process Management in the context of total quality management (ISO, Lean, BPR,...)**
Maastricht (NL), 1-3 December 2010